

How to search for a Warranty claim

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TRUCKSERVICES Enter a part number, type number or a title

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- Submit Warranty Claim
- Search Warranty Claim**
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Warranty Claim Search

Please note that it may take up to XX days to completely process a warranty claim to show a final status and decision.

Customer ID
United Kingdom

Knorr-Bremse Part No. Knorr-Bremse Warranty Claim Number

Customer Claim Reference No. Claim Date From* Claim Date To*

dd/mm/yyyy dd/mm/yyyy

Warranty Claim Search

Please note that it may take up to XX days to completely process a warranty claim to show a final status and decision.

Customer ID
0001019239 | ALLSPARES (AUTO) LTD | VILLAGE FARM IND. EST., PYLE, CF33 4BZ United Kingdom

Knorr-Bremse Part No. Knorr-Bremse Warranty Claim Number
C20K7031

Customer Claim Reference No. Claim Date From* Claim Date To*
01/01/2020 01/12/2020

1 Claim(s) Found

Claim Date	Knorr-Bremse Warranty Claim No.	Customer Warranty Claim Reference No.	Status	Decision	Reason for Rejection	Knorr-Bremse Part No.
21/11/2020	C20K7031	1212121212	Open			09414

1 Claim

- Visit www.mytruckservices.knorr-bremse.com and sign into your account → **Click on 'My Account' → 'My Warranties' → Search Warranty Claim.** (You must have an account and be logged into the system)
- Select the customer ID whose warranty you are seeking
- Enter a Knorr-Bremse Part No., Warranty Claim Number or a Customer claim Reference
- Pick the time frame for the Warranty in both date selection fields (from/to) and click on search
- As a result, you will get an overview of all related claims including status
- Once the Warranty has been raised within the web shop, you can click on the claim and the initial submission will open